



www.hmidoors.com

HMI DOORS Security Storm Door

LIMITED NON-TRANSFERABLE WARRANTY

Household Metals, Inc., hereinafter referred to as "HMI", warrants to the original homeowner/purchaser, that under normal use this product will be free from defects in material and workmanship for as long as the purchaser owns and lives in the single-family residence. Care and Maintenance instructions (on the back of this warranty) must be followed for this warranty to apply to the product. **This warranty begins on the original invoice date to the dealer.** The details of the warranty are as follows:

DOOR SLAB

HMI warrants the structural integrity of steel door slab and master frame of the security/storm door (the "Product") for as long as the original purchaser owns the door.

PAINT FINISH – 1 YEAR

The Powder Coat finish is warranted for a period of one year not to peel or fade. Discoloration or damage caused by: air pollution; metal oxides; foreign particles; condensation; mildew; salt water; chlorine and other pool related chemicals; acids; or exposure to other damaging chemicals are not warranted.

HARDWARE

Mechanical parts and wind chain are warranted for a period of one year from the date of the original invoice to the dealer. Tarnishing of hardware is **not** warranted by HMI.

ON-SITE SERVICE FOR DEFECTIVE PRODUCT - 1 YEAR

If the dealer and HMI confirm that this warranty covers a defect, then HMI at its exclusive discretion will repair or replace the defective product. Service is warranted for one year from the date of the original invoice to the dealer.

For defective hardware, door slabs, or paint finishes installed longer than 1 year; HMI will ship the replacement part or product to the dealer or the homeowner at the current market price. To obtain a replacement lock the homeowner must contact the hardware manufacturer directly. The homeowner must arrange for any installation of replacement parts or product.

HMI reserves the right to make changes to or to discontinue any of its parts or product. If a product or part covered by this warranty is no longer available, HMI may substitute a product of equal or greater value.

EXCLUSIONS:

DOOR, FRAME, GLASS, SCREEN AND HARDWARE

This warranty **does not** cover damages caused by: consequential damage from broken glass; earthquake, flood, fire, lightning, hail, hurricane, tornado, and acts of God; improper use; faulty installation; or any other cause that is beyond the control of HMI.

SHORELINE

HMI **does not** warrant any security storm door in whole or part if installed within one mile from the shoreline, unless it is zinc plated. Zinc plated security doors have a 3 year warranty against rust.

POOL

HMI **does not** warrant any security storm door in whole or part if installed within 25 feet of a pool or the storage area where chlorine

and other chemicals used for a pool are kept.

CONDITIONS

This warranty does not include damage from improper handling, storage, or installation; misuse, abuse or neglect; impact; damage from foreign objects; or failure to follow HMI Care & Maintenance Instructions.

CLAIMS PROCESS

If it is believed that the product is defective, the homeowner must promptly notify the dealer for the dealer's inspection. If the dealer believes the defect is warranted by HMI the dealer will send written notice of the defect to HMI, along with the homeowner's proof of purchase, description of the defect, and when the defect was first noticed. Clear photographs or other proof will help to speed the process. All defects must be confirmed by HMI to qualify for coverage under this warranty.

The dealer should make claims for cosmetic defects, such as scratches, dents, or paint imperfection before starting installation. The homeowner must examine the door immediately upon installation.

Return of the original undamaged box is required for a claim of cosmetic defects.

THE REMEDIES PROVIDED IN THIS LIMITED WARRANTY ARE THE SOLE AND EXCLUSIVE REMEDIES AVAILABLE TO THE ORIGINAL HOMEOWNER / PURCHASER FROM HMI. NO OTHER EXPRESSED OR IMPLIED WARRANTIES ARE MADE. HMI SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES. HMI SPECIFICALLY DISCLAIMS IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

This warranty is effective for products purchased after January 1, 2015. This warranty is applicable to original homeowners/purchaser, who must maintain proof of purchase of the product, and may not be assigned or transferred. No agent, dealer, installer, contractor, salesperson or other individual is authorized to change or modify this warranty, or to give different warranties on HMI's behalf, and such changes or modifications will not be recognized.

Some states do not allow the exclusion or limitation of incidental or consequential damages or allow limitation on how long an implied warranty lasts, so the above exclusion of limitations may not apply to you. This warranty gives you specific legal rights, and you may have other rights that may vary from state to state.



www.hmidoors.com 800.343.2610

Household Metals, Inc. 645 E. Erie Ave. Philadelphia, PA 19134

Keep for your records: Date of Installation: _____ Serial No/Sales Order #: _____

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DETACH AND RETURN

Please take a moment and fill out this warranty card and mail it to: 645 E. Erie Ave, Philadelphia, PA 19134 or register online www.hmidoors.com

Name _____ Address _____ City _____ State _____ Zip _____

How did you hear about HMI Doors? ___ internet ___ advertisement ___ referral ___ dealer ___ other (be specific) _____

What factors influenced your decision to purchase a door by HMI Doors? ___ styles ___ quality ___ colors ___ warranty ___ price ___ energy efficiency ___ previous customer ___ convenient dealer location ___ other (be specific) _____

Did you consider purchasing your door from another manufacturer? ___ yes (manufacturer name) _____ ___ no

From your experience would you recommend a door by HMI Doors to friends and family? ___ yes ___ no

Name of dealer you purchased your door? _____

Were you satisfied with your dealer experience and why? _____

Registration: Date of Installation: _____ Serial No/Sales Order #: _____ ZIP CODE: _____